ABSTRACT OF THE DISCLOSURE

A system and method for multi-modal monitoring of a network are disclosed. In one embodiment of a system incorporating teachings of the present disclosure, a network management engine may be capable of issuing a request to a monitored network device and to receive network information from the monitored network device. In some embodiments, a multi-modal administration engine may allow a calling party to interact with the network management engine. A caller response unit associated with the multi-modal administration engine, may be capable of receiving a user input from the calling party and converting the user input into a request for network information. In preferred embodiments, a format converter associated with the multi-modal administration engine may translate at least a portion of a first signal representing network information into a second signal representing an audible sound. The audible sound may be played to the calling party so that the calling party may receive network information in a modality other than or in addition to the graphical presentation of text.